

ACCESSIBILITY - THE GLEE CLUB BIRMINGHAM

PLEASE NOTE: Our 0121 number is unavailable during the COVID-19 pandemic. Please call 0871 472 0400 or email info@glee.co.uk to request a callback.

Address: Glee Club Birmingham, The Arcadian, Hurst Street, B5 4TD

If you have any **medical condition** or **disability** that you think will affect your visit, we will do our best to help and accommodate your needs in a respectful and (if required) confidential manner.

You will need to contact us before you make a booking, and book your tickets directly through the venue to ensure access. To book tickets by phone, call us between 9.30am and 5.30pm, Monday to Friday on 0121 693 2248 or email info@glee.co.uk with your access requirements and the show you wish to see in order to make a booking. **Feel free to request a call back** from our friendly team. Spaces may be limited and will be sold on a first come first-served basis.

If you are a **wheelchair user**, it is really useful for us to know what type and size of wheelchair you have when you contact us, in order to place you in the best position possible for you to enjoy the show. Please be aware we have a **limited amount of wheelchair spaces**, which will be sold on a first come first-served basis.

Wheelchair users and those unable to navigate stairs will be shown to the auditorium via a lift, with one of our lovely members of floor staff. When you arrive at the venue (the earlier the better), **please make yourselves known to the staff on the door**, who will gladly assist you and your party with access.

Our venue is fully accessible with step-free access via customer lift where required, and access to our disabled toilets is available with a radar key.

If you have a full-time carer that needs to attend the show with you, free **Personal Assistant** tickets are available. **You must contact us before you make a booking, and book your tickets directly through the venue to ensure access for you both.** Please call the box office on 0121 693 2248 or email info@glee.co.uk.

If you are **hard of hearing**, please let us know, as we can arrange for the use of an individual portable hearing loop. Please let us know no later than a week in advance of the show you are attending, so we can ensure it is available for your use.

Our box office staff can also assist you in enquiries relating to the nearest disabled **parking spaces** and your best route to the venues. All parking / travel info is also listed below.

Please feel free to contact us about any queries or requirements on 0121 693 2248 or info@glee.co.uk.

GETTING HERE

By Foot:

The entrance to the club is located within the Acadian Centre, which is opposite The Hippodrome. We are in the heart of the Chinese quarter and Gay Village.

By Car:

Directions from M6

Follow the A38(M) for 2 miles (signs for the city centre). At the end of the motorway, take the flyover signed M5 South West. Coming off the flyover, pass under the tunnel following signs for Inner Ring Road South. Take the next tunnel (Queensway).

Follow signs for Bromsgrove A38 which takes you to a third underpass. On surfacing get in the left hand lane and turn first left (Bromsgrove Street), go straight ahead and Arcadian Centre Parking is just on your left.

Directions from M5

Going over the traffic lights at Bristol Street (McDonalds on your left), move into the left lane (signed BR New Street). Continue forward and move into the right hand lane. Turn full circle at this roundabout (Holloway Circus) and get in the left hand lane. Turn first left (Bromsgrove Street), go straight ahead and Arcadian Centre Parking is just on your left.

Parking:

We are easy to find and have many car parks nearby that are clearly signposted.

The Arcadian Car Park (Bromsgrove St, B5 6NU) has disabled parking with access to street level.

Please see the links to our nearest spaces for our location below, plus your exclusive discount promo code:

Link to book a space: <https://www.yourparkingspace.co.uk/>

20% discount code: THEGLEE20

By Train:

The Glee Club Birmingham is 0.3 miles from New Street Station and 0.5 miles from Moor Street Station.

Directions from Moor St Station

On exiting Moor Street station, use the crossing on the left hand side, rather than the one to the right, and cross over the road towards the Bullring. Follow the road around to the right and beneath the underpass. On exiting the underpass, keep heading straight down the road past an entrance to the Bullring and Debenhams on your left

hand side. Head straight down towards the traffic lights. Turn left here, crossing Smallbrook Queensway and onto Hurst Street. You will see The Hippodrome theatre on your right. The path to our Glee Club entrance is opposite here, one hundred yards on the left next to The Green Room Cafe. Distance approximately 0.5 miles.

Directions from New St Station

When exiting on to the station concourse, please follow the exit signs for the Southside Exit. This exit will take you on to Hill Street and has both steps and a disabled lift. Cross over the road at the crossing point and turn left – towards the lower end of Hill Street. Carry on straight over the double crossing at the Smallbrook Queensway Junction and carry on to Hurst Street. You will see The Hippodrome theatre on your right. The path to our Glee Club entrance is opposite here, one hundred yards on the left next to The Green Room Cafe. Distance approximately 0.3 miles.

By Bus:

The Glee Club Birmingham is served by the following routes 2, 3, 5, 5A, 6, 16, 16A, 17, 24, 31,35, 37, 45, 47, 50, 58, 60, 61, 63, 80, 82, 87, 89, 97A, 120, 127, 128, 900, 957, and X64.

Visit the National Express West Midlands website for details, or call Traveline on 0871 200 2233.

By Taxi:

There are a huge number of taxi firms that service Birmingham city centre and the surrounding areas. See a list [here](#).

Uber also operates in Birmingham.

For black cabs look out for TOA (taxi rank just past The Hippodrome).

For more information please contact our box office from 9.30am and 5.30pm, Monday to Friday on 0121 693 2248 or email info@glee.co.uk.